

Escorts: Bradford Cancer Support does *not* provide escorts.

Appointments: Drivers will usually wait with you. However, for lengthy appointments you need to book your return journey. To do this telephone the Centre when you are ready to return home.

Ideas & Alternatives for Those not Meeting referral Criteria

If you don't meet our transport criteria, we may provide:

- ❑ help with the first journey only
- ❑ bus or train details
- ❑ directions & maps
- ❑ advice about how to claim state assistance with transport costs
- ❑ details of other transport services.

How to Book

Contact our Service Staff on 01274 776688 and give the following information:

- ❑ your name, address and phone number
- ❑ date and time of your appointment/visit
- ❑ Your destination, department and expected length of appointment
- ❑ details of your seat belt exemption certificate, where relevant

- ❑ whether you have special needs, e.g. wheelchair user, blind or deaf
- ❑ details of access problems, e.g. steps to your door
- ❑ directions to difficult addresses

Other Centre Services

- ❑ Information
- ❑ Counselling
- ❑ Welfare Benefits and Legal Advice
- ❑ Transport
- ❑ Complementary Therapies
- ❑ Tai Chi
- ❑ Self-help and support groups
- ❑ IT Skills Class
- ❑ Art and Craft Classes
- ❑ Umeed – Asian Women's Support Group
- ❑ Headstrong – Headwear for hairloss due to cancer treatments

Bradford Cancer Support

Daisy House Farm

44 Smith Lane

Bradford

BD9 6DA

Tel 01274 776688



Serving The Bradford Metropolitan District

A Guide To Our Transport Services

Bradford Cancer Support Centre provides services and support for people affected by cancer and their relatives

Registered Charity No: 519429

Who are we?

Bradford Cancer Support is a well - established registered charity based at Daisy Bank, Bradford. We serve the local community of Bradford and the West Yorkshire Region.

Our transport service offers assistance to people affected by cancer who have mobility problems. While our priority is to the patients, we also support relatives and carers.

What does it cost?

Transport is free to users. However, we are grateful for all donations. These help to provide this much needed service, which last year cost est. £45,000.

Who are the drivers?

Our drivers are trained volunteers who provide their time free of charge. They work to agreed service standards and receive regular training.

Referral Criteria

We have limited resources and funds. To ensure everyone gets the help they need please use the service appropriately. Try not to use it if you can reasonably use:

- ❑ public transport
- ❑ the ambulance service
- ❑ taxis
- ❑ help from family or friends

We can help with journeys to:

- ❑ appointments e.g. hospital, hospice, outpatients or day care.
- ❑ visiting patients in hospital or hospice
- ❑ Bradford Cancer Support Centre to attend activities (see back page for more information)

The service can help if you:

- ❑ are housebound, e.g. elderly, disabled, or are too ill to wait for regular ambulance services
- ❑ require transport after daily treatment sessions
- ❑ cannot afford buses, trains or taxis
- ❑ work and need to limit time taken off for treatment
- ❑ have children and need to be home after school hours
- ❑ are also a carer and have to return home quickly
- ❑ have not been offered ambulance services
- ❑ are unable to use public or other means of transport for emotional, psychological or physical reasons

Circumstances where we may not be able to help:

- ❑ If you normally use public transport or other private transport for similar journeys, e.g. going shopping
- ❑ Where transport by ambulance is available and appropriate
- ❑ Where family or friends can help

To find out if we can provide transport for you please contact the Transport Co-ordinator

Bradford Cancer Support regularly reviews all users circumstances to ensure they continue to qualify for help.

Who else can we transport?

Relatives and Carers: They need to fit the transport criteria

Children: Children under 16 must travel with an adult. They must use seat belts/safety seats/booster cushions. We have a few seats and can only transport young children if these are available.

You must advise us if you want relatives and friends to accompany you. Drivers can only transport people booked in advance.